

# Annual Report

# 2023



BARCELONACTUA





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We are undoubtedly living through tumultuous times. With wars we can't fathom, politicians we feel increasingly disconnected from, and a growing polarization among people, the need to highlight the work of organizations like BarcelonActua, and many others in our area, has never been greater. Our mission is to connect and unify diverse communities.

In this report, you'll find not just numbers, but a true reflection of what the BAC community represents. It's a community that stands for inclusion, solidarity, empathy, opportunity, development, and social transformation. We're built on sustainable ecosystems that create transformative impacts across our three main pillars: the people we support, our volunteers, and our funders. At the core is our dedicated BAC team, surrounded by numerous social and

educational entities and public administrations we collaborate with.

Inside this report, you'll find testimonials from each of these ecosystems. Stories and experiences from people who have felt a transformative impact in their lives, whether it is people we support, volunteers, or funders.

These testimonials reflect our dream of living in a society that generates opportunities for everyone—an inclusive yet diverse society. This dream often clashes with the messages we receive from the media and social networks, where immigration is frequently portrayed negatively.

How often do we open a newspaper to find positive news about immigration? How often do we see calm, holistic debates about the challenges of immigration? Discussions that seriously address the complexity of the issue, highlighting its benefits and the challenges in a calm and constructive manner? Rarely...

Instead, how often do we see pictures portrayed as threatening, fear-inducing images of boats arriving on our shores with 100 black people? Too often...

When will we reach the point where we can discuss, calmly, the many contributions that immigrants bring?

At the BarcelonActua Foundation, we strive to provide opportunities for people forced to leave their homes, families, and environments, fleeing from wars, threats, hunger, climate crises, or lack of opportunities. These are people who arrive eager to grow, develop, and contribute to our society...

People who will help us grow as a diverse and inclusive society. And let's not forget, they will also help fill many job vacancies and support our weakened demographic pyramid. According to a report by the Bank of Spain, we will need 25 million immigrants to maintain the sustainability of our pension system over the next three decades.

In each sustainable ecosystem of BarcelonActua, we bring the reality of this group closer to more citizens. Citizens who get involved as mentors, academic advisors, language teachers, job coaches, or host families, showing that we want them to integrate, and that our city will be richer and more diverse with them.

And in each ecosystem, we develop and generate opportunities for growth both in accompanied people as in the volunteers themselves.

Despite politicians, wars, and polarization, BarcelonActua will continue working to build a cohesive, inclusive, and diverse society where everyone has equal opportunities, regardless of their origin or social condition.

We want to keep doing this with you because this challenge belongs to all of us. Only when we all get involved can we achieve our goals.

Laia Serrano Biosca

## 02. Our reason for being

### PROBLEMS TO SOLVE

Growing social gaps that generate exclusion and discrimination, which are unaddressed by the Administration.

The lack of awareness and empathy regarding the challenges faced by socially excluded people and groups, especially migrants.

The lack of initiatives connecting the needs of people in vulnerable situations with those wanting to give and contribute through enriching experiences that have positive impacts.

### OUR VISION

To create a more inclusive and empathetic citizenship towards people in vulnerable situations and towards those with greater differences and diversity in general.

### PURPOSE

To develop sustainable ecosystems that generate a transformative impact and to accompany groups in vulnerable situations through the mobilization of civil society.

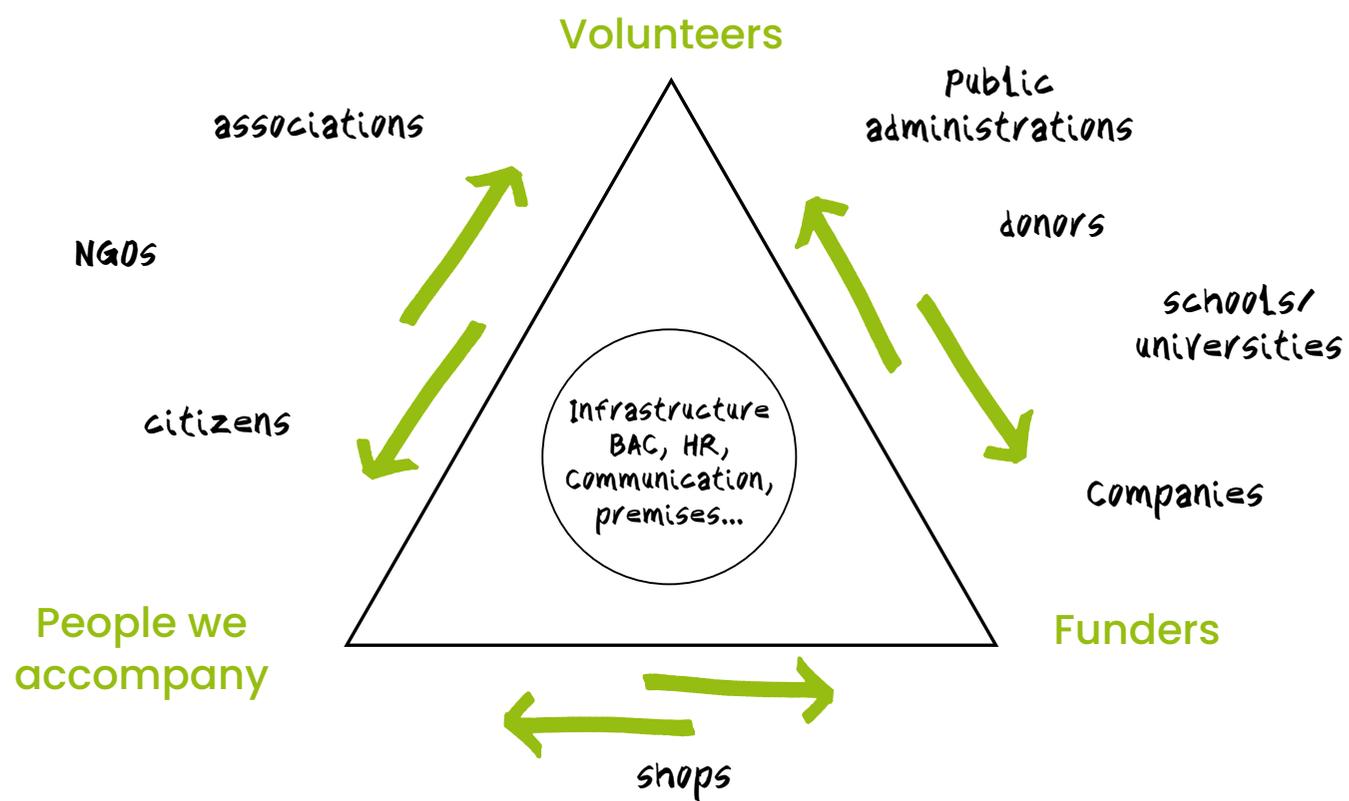


# SUSTAINABLE ECOSYSTEMS

BarcelonActua develops ecosystems\* based on three pillars



Each pillar gives and receives, through experiences with a transforming impact\* that are the basis for expansion and social inclusion.



Our BAC Sustainable Ecosystems takes place in our Programs

\*A group of people/entities that interact with each other in a given space  
 \*\*It is generated when there is a positive change in beliefs, attitudes and behaviors

# 03. The 2023 impact



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**623**  
PEOPLE  
ACCOMPANIED

**903**  
VOLUNTEERS

**155**  
PEOPLE  
LEGALLY ASSISTED

**29**  
JOB PLACEMENTS

**89**  
PEOPLE HOUSED

**24**  
EMANCIPATIONS

**26**  
ADMINISTRATIVE  
REGULARIZATIONS

**101**  
STUDENTS  
TRAINED

## 04. Itineraries

### LANGUAGE ITINERARY



I. To attain a level of Catalan and Spanish for effective communication, as well as for accessing and passing formal and non-formal training courses.



II. To promote greater autonomy and connection within their surroundings, thereby increasing opportunities for training and employment.

### TRAINING ITINERARY



I. To enhance professional training and the development of skills to people in vulnerable situations; ensuring inclusion in formal academic circuits, guaranteeing access to vocational training, and promoting professionals in sectors with high added value.



II. To strengthen relationship networks between educational and social entities, as well as funders to generate virtuous cycles.

### LEGAL AND ADMINISTRATIVE ITINERARY



I. To ensure equal rights for migrants by working on their administrative regularization to promote social inclusion and access to education and employment. Also, promoting and encouraging networking with organizations working on regularization.



II. To raise awareness and inform civil society about situations of rights violations, discrimination, and institutional racism experienced by migrants.

## EMPLOYABILITY ITINERARY



I. To promote the employability of vulnerable groups through training, legal and administrative processes, job insertion preparation, and networking with companies and organizations.



II. To ensure diversity in different work environments by mobilizing and raising awareness among citizens.

## PSYCHO- EMOTIONAL ITINERARY



I. To offer emotional support to individuals or groups participating in the various BAC programs; not only those being accompanied but also to the volunteers.



II. To provide emotional management tools to enhance the autonomy and resilience of all those being accompanied.



## 05. Programs

# 149

people accompanied

# 110

people attended at the Orientation Point

# 378

volunteers

# 14.000

meals distributed

# 31

people with a home

# 100

language students

## LANDING

The Landing Program is the reception, orientation and support program dedicated to adults at risk and in situations of social vulnerability (migrants without support in the host territory and the homeless) and their development. Its main pillars are the creation or strengthening of support networks through socialization, training, administrative/legal advice, psychosocial support, and job integration.





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## GENERAL OBJECTIVES

### **I. Social integration and autonomy for those we accompany.**

We work together through language classes, recreational-training activities, legal, educational, and employment counseling.

### **II. To raise awareness and mobilize with migrants and homeless people.**

The bond that emerges from the support provided creates a transformative experience for both parties and offers a space where the person who is accompanied can express themselves, be heard and orient themselves better.

It also allows volunteers to learn about other cultures and break down established prejudices and stereotypes.

### **III. To promote links with other organizations.**

We provide various information and counseling points to reduce the legal and administrative obstacles associated with the entire migration process.



*"I left my country five years ago and arrived in Barcelona last October," says Jack Choung\*. During the first few days, he wandered around the city and spoke to everyone he could to explore possibilities that would allow him to generate an income and find a place to live, but nothing worked out. So, with the last of his savings, he decided to buy a sleeping bag, a tent and a metro card to get through the coming weeks in the city.*



*I want to live my life here, and  
I want to be part of the  
Barcelona community*



He continued to look for other resources and options when he heard about the Raval facility. *"I went for dinner and saw that there were blackboards on the walls,"* explains Jack Choung, and a dinner guest confirmed that there in the premises, in addition to offering dinners and breakfasts, they also gave language classes, among many other activities. *"I want to live my life here, and I want to be part of the Barcelona community,"* he says when he explains that his top priority is to learn Spanish and Catalan.

A few days after that first dinner, he spoke to the person in charge of the Landing program at the orientation point, and in less than a week, he was a student in all the of Spanish classes offered by the Foundation. *"I asked if I could go every day, from Tuesday to Saturday, and they said yes, and that's what I'm doing,"* explains Jack Choung with a smile, while admitting that he had just started attending

the Reading Room and give one to one classes.

*"They also invited me to participate in other recreational activities and corporate volunteering programs,"* he says, emphasizing that these not only allowed him to network with local people but were also key to meeting and creating a strong support bond with other young people in the Landing program who were homeless. *"We shared a table at dinners and breakfasts in the Raval and also shared advice on how to cope with our daily lives in Barcelona,"*

*"They told me about the BACstation shelters one night when it was starting to get very cold,"* he explains, although he admits that he didn't have much hope of getting a spot because there are many young people living on the streets. Nevertheless, a few weeks later, he received a message that he had to reread more than twice to fully believe it was real. *"The next day, I could already start sleeping at the BACstation".*

*"Now I have a home, and that allows me to focus on my future,"* he says, comparing it to living on the streets, where he had to spend his energy finding places to eat, to shower, and to stay warm. *"The support from BarcelonActua is a social elevator; it has given me opportunities to be on the same level as local people and to be part of the community. Now I can start my life,"* he emphasizes. From the moment he arrived, it was clear that he wanted to study. Today he has prepared a plan of action; to enroll in higher education and find a high value-added job in his city, Barcelona.

\* The name has been changed to protect the individual's privacy

113

women accompanied

105

volunteers

45

autonomy support plans

1.820

food packages distributed

12

women legally supported

27

women doing GIVE & TAKE

# LANDING WOMEN

The Landing Women program aims to promote actions and activities to break down the stereotypes and stigmas surrounding migrant women at risk of social exclusion.

The women participating in the program receive support from people of reference and take part in socialization activities and benefit from personalized plans focused on legal and administrative support, education and employment. All of this is done from a holistic perspective based on their rights: they are seen as women with strengths, skills and potential.





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## GENERAL OBJECTIVES

### **I. To improve social and economic inclusion which vulnerable women need to develop self sufficiency for themselves and their families.**

We are aware that each woman has a unique set of circumstances, with specific external and internal factors (housing situation, weak social and family ties, the emotional management of migratory mourning,

information about entities and resources in the host territory, etc.). The program is very flexible and is structured to be as agile as possible, so that support can be adapted to everything the woman needs, in the here and now.

### **II. To strengthen their support network and improve access to resources for a dignified life.**

To reinforce their network, women have the support of a solid team of volunteers (activity coordinators, mentors, coaches, language volunteers) who act as a support and provide a special space to develop their various skills.



*"I didn't want to emigrate. I was forced to leave my country," says Nancy. She decided to come to Barcelona because an acquaintance of her sister was looking for someone to take care of her daughter and offered accommodation in exchange. And even though she had no income or support network, the first thing she did upon arrival was to look for a place where she could volunteer. "I like to help even though I don't have much for myself, because it nourishes and fulfills me," she says.*

*"The cousin of the girl I take care of knew about BarcelonActua and showed me the BAC App. I saw the dinner activity at Raval and signed up right away," explains Nancy with a genuine smile. In Venezuela, until her situation allowed, she volunteered on her own, distributing food to people living on the streets. And now in Barcelona, she wanted to continue doing it. "I volunteer from the heart," says Nancy.*

And so she did. She started as a volunteer for the dinners at Raval and has become a key figure. *"There, I also met Montse, the volunteer coordinator of the Women's Circle," she explains with a shy smile. Montse told her about all the support given to women and invited her to be part of Landing Dones.*

“

***We express ourselves and have fun while supporting and learning a great deal***

”

*"I had just arrived in Barcelona, I had no friends and I felt isolated. That's why I decided to join the Women's Circle," Nancy recounts, acknowledging that there she could meet new people but also different perspectives and realities. "Now I tell everyone about the circle and explain that we express ourselves and have fun while supporting and learning a great deal."*

Participating in the Women's Circle motivated her to fully engage in the program, starting Catalan classes and a training course to boost her job searching. *"Moreover, I met with the lawyer to find out the best option for me at a time when it seemed impossible to get an appointment to process my asylum application," explains Nancy.*

She spent more than a year calling day after day without anyone answering the phone. *"Having the support of a volunteer therapist from GRAAS was essential for me to get through it. She helped me to manage my anxiety and continue with the process," Nancy says gratefully.*

Today, Nancy has finally secured an appointment to apply for asylum and is waiting for the resolution. As she explains this, she emphasizes that since she started her journey with BAC, each person has contributed something to her. *"When I arrived, I had nothing. I was in a place, but not really there. Now BAC is my home. It's my family, a family full of wonderful people who have been there 100% when I needed it and even when I didn't," she shares with a smile in her eyes.*

83

people  
hosted

351

volunteers

100%

legally assisted

18

job  
placements

66

people  
trained

24

emancipations

# BAC STATION

The program was established in 2020 in the middle of the pandemic as an emergency residential resource for homeless, migrant youths. The BACstations are temporary spaces and the fundamental pillars are training, socialization, administrative/legal support and job integration.

They are homes where the young residents can live, eat and take refuge whilst continuing with their educational and language learning goals. We also work towards their social integration so they can achieve full emancipation and autonomy.





## GENERAL OBJECTIVES

**I. To train, integrate and empower homeless migrant youth through a welcoming space.**

Education is the foundation of a dignified and enriching future. That is why all the people in our care are committed to receive training. At the same time, we provide comprehensive support for their administrative, legal, and employment situations to help them achieve self sufficiency.

**II. To raise awareness among civil society and to mobilize them with young migrants with no family referents, in vulnerable situations.**

Volunteer mentors, academic advisors, language tutors, therapists, job coaches, kitchen volunteers and recreational activity volunteers involved in the project establish connections with the individuals being supported through the process of accompaniment.

This provides a transformative experience for both parties, offering a space of safety and understanding where the students receiving support can express themselves, be heard, and gain better guidance. It also allows volunteers to learn about other cultures and break free from established prejudices and stereotypes.



*"Just today, my sister sent me a message telling me that she had achieved the grade she needed to study medicine at university", explains Ahmed with a twinkle in his eye. His sister will be the first member of his family to go to university and Ahmed couldn't be prouder.*

Ahmed had to drop out of secondary school early to find a job and help support his family. *"I wanted to study, but if you don't have anyone to support you, it's impossible. Now my sister has me",* Ahmed says with satisfaction .

He explains that when he first arrived in Barcelona, he knew he wanted to study, find a good job and fulfil his dream of building a house for his family. His first step was to attend the Spanish classes run by BarcelonActua. *"I started when the Foundation had just opened its first shelter home. I knew that, in a matter of months, I'd be too old to stay where I was living and that I'd end up on the streets, so they offered me a place at BACstation."*

He admits that he was initially a bit nervous about moving into a new house with strangers, but that everyone was very supportive. *"My colleagues and the volunteers I met through the activities are now my family here in Barcelona",* he says. He also points out that his support teacher, Adela, ended up becoming his point of reference and provided him with huge emotional support. Through her, Ahmed secured the job contract that enabled him to get his papers in order. *"She was with me every step of the way."*

*"The day I got my papers, I called my mum. She said she hoped I could go and visit her now,"* says Ahmed, who admits that if it weren't for that job, he'd have bought a ticket that same day. *"Now everything is fine. All I need is to go on holiday to Morocco to see my family and hug my sister before she leaves for university,"* he explains with a smile.



***BACstations really are stations.  
Stops that will help you reach your  
destination***



With his official papers in order, a steady job and a room, Ahmed will be bidding farewell to his colleagues, his teachers and the place he has called home for two years. *"BACstations really are stations. Stops on the way to the future, a place where you can study and learn things you could never have imagined, all while receiving support throughout the administrative process that will help you reach your destination",* explains Ahmed. *"I've already reached my destination, which is why I'm leaving. But I hope the project will continue to support many more people. I hope it never stops",* he says, decisively.

6

young people in family placements

6

families trained

37

volunteers

4

young people trained professionally

100%

legally assisted

100%

language students

# BAC-HOSTING FAMILIES

The BAC host families program works to create a bond between BACstation students and the BAC volunteers through spending time together. The program ensures the provision of basic needs such as board and lodgings for our students in vulnerable situations, whilst also enabling them to establish a new family circle and support network within the city.





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## GENERAL OBJECTIVES

### **I. To promote the emancipation of young people.**

The creation of a strong family and support network is doubly complemented, both for the student through training, administrative and legal assistance, job placement, and socialization and for the family to ensure support during cohabitation

and success in building socio-affective bonds.

### **II. To raise awareness and mobilize civil society in support of vulnerable young migrants.**

We establish a family-student-foundation contact that allows us to show, in a personal way, the realities

faced by many young migrants (homelessness, lack of a strong support network, irregular administrative situations, inability to access decent housing without education or employment, etc.) and helps engage people to be part of the solution.



*"Fortunately, at night, I could sleep in an unoccupied house with other guys who, like me, were sleeping on the streets. It wasn't at all safe, but the street was even less so," explains Khalid.*

He went to the BarcelonActua headquarters thinking he could find a place to attend Catalan and Spanish courses, but during the initial interview, he realized that not only could he take classes, but he could also *"find a home here."*

He started with Spanish classes and a gardening course, and a few days later, he was told about the Referents program. *"I loved the idea that someone who knows the city could accompany me,"* he says confidently. Ten days later, he had Helena's contact, his new mentor.

*"After being informed that they had found a guy I could accompany, five minutes later, I received a message from Khalid"* explains Helena with a contagious smile. That same day, they met. *"Even before seeing her, I trusted her completely,"* Khalid assures.

From that day on, they met every Tuesday. They talked and shared experiences, and in no time, they created a strong bond. Khalid met Helena's husband and their two young daughters, and Tuesdays turned into weekends and family vacations.

A few months after moving into the BACstation Vallcarca house, I saw a video about the BAChosting Families program," Khalid explains with a shy smile, stating that at that moment, he was sure. *"The BACstation is a place where they have trusted me, and where I can live in peace. That is very valuable. But I thought that in a family, I could improve my language skills*

*much faster and continue studying"* he explains.

*"Khalid told me that he was on the waiting list to find a host family. And I don't even know how it happened, but after talking to my husband and the girls, I asked him if he wanted to come and live in our house,"* Helena explains with a sweet laugh. Khalid didn't hesitate for a second. It was very clear to him. *"It will be a dream,"* he answered emotionally.

The affection Khalid expresses is immeasurable, but it is not one-sided. *"It was a big change and a challenge, but you gain a lot. He has taught us many things. He's one of those people you want close to you and your family,"* Helena confesses tenderly.

“

*I no longer have a host family, we are family*

”

*"For me, I no longer have a host family, we are family. I didn't have any sisters, and now I have two. And Helena and Romano are my parents here, in Barcelona,"* Khalid affirms, admitting that the best moment of the day is always when he's with all of them.

Helena agrees, and is aware that when she looks back, she will be able to relive a very beautiful period and asserts that *"no one should stop hosting out of fear."* She is clear that family shouldn't be about blood and that we are the ones who choose it. *"Hosting is giving someone an opportunity, who didn't have one. And that is something you never forget,"* Khalid firmly adds.

19

students with  
scholarships

100%

of students  
renewed

11

students being  
mentored

7,19

average grade\*

53

meetings with  
students

29,5%

of students with  
honors

# U-BAC SCHOLARSHIPS

The U-BAC University Scholarship program aims to promote social mobility through education by enabling talented youth from highly complex colleges in Barcelona to access university education.

The scholarships, which cover the the duration of the degree course, encompass a key pillar of the program: the constant and personalized monitoring of the students.

\* first semester of the 2022-2023 school year





© Núria Navarro

## GENERAL OBJECTIVES

### I. To facilitate university degrees for young people coming from highly complex colleges in Barcelona.

U-BAC Scholarships aim to promote young people in vulnerable situations to have the same opportunities for success as their peers. For many students, the impossibility of affording the initial enrollment fee and the uncertainty of receiving a public scholarship prevents them from

considering whether or not to attend university.

With U-BAC Scholarships, the payment of university enrollment, transportation, educational materials (including the co-financing of a computer depending on good academic results) and English classes are covered.

At the same time, there is individual

and group accompaniment using the programs techniques; emotional help with therapists and academic aid with mentors to ensure students fulfill the steps necessary for success. This accompanying support is crucial to obtaining high grades of excellence, which is key to the program.



"Second year of high school was a very tough year," confesses Ion. Anxiety often overshadowed the academic year, and although he was determined to go to university, he knew that his parents were already making a great financial effort to cover the cost of his psychological support. He didn't want to put more pressure on them. "They told me they would do everything possible, but so that they wouldn't have to struggle, I started looking for scholarships," he explains.

"The coordinator of the U-BAC Scholarships program came to my high school to introduce us to the program," Ion recounts, admitting that before hearing the presentation, he thought that, like the other scholarships he had seen, it would be just another one where he would become a number and not a person with all his complexities. "But I saw that it was a scholarship that went beyond that, that supported people on different levels, and that I could present my personal situation and explain who I was," he says.

Ion decided to apply, and after submitting all the documentation, along with a letter of motivation, he and his parents attended the interview prior to the final selection. "They tried to get to know me beyond the papers and numbers and understand me as a person," he recalls with a smile, highlighting that they even asked him about his hobbies, which he found very funny and distinctive.

"I left feeling happy, although I wasn't sure if would be awarded the scholarship," he admits. A few days later, he received a call

from the program coordinator. "She began to explain the meeting with the jury, and as she spoke, I had the feeling that they hadn't awarded me the scholarship," Ion explains, and he admits that when she told him that he had been awarded the scholarship and would be a new U-BAC student in September, he couldn't believe it.

"She also told me that I could have a mentor, and there I was sure that they really cared and wanted me to be the best I could be and truly enjoy university life," Ion admits as he recalls the first meeting with Marcos, his mentor, who gave him a lot of confidence and security. "He always asks me, cares about me, and supports me so that I don't doubt myself," Ion emphasizes.

“

***For me, as someone who struggles with big changes, this scholarship has been an opportunity to go to university and feel supported, protected, and listened to***

”

"For me, as someone who struggles with big changes, this scholarship has been an opportunity to go to university and feel supported, protected, and listened to," he admits, emphasizing that he didn't have anyone around him who had gone to university and could share the experience with him. "Now I am very happy to have support and to be part of such a great group of people."

# MIGRANT UP

In an increasingly diverse and heterogeneous society, where individuals facing administrative and socioeconomic vulnerability encounter significant obstacles in accessing higher education, the Migrant Up program works to ensure equal opportunities and promote the presence of racialized or migrants in high value-added jobs and positions of responsibility and visibility.

Migrant Up is a scholarship program for migrants with academic backgrounds from their home countries, as well as for

racialized or migrants with a strong interest in starting or continuing higher education.

The program provides information on the homologation, validation, and equivalence of studies, and also guides and supports individuals without prior training to develop a solid and well-motivated study plan. Additionally, it offers the emotional and social support necessary to successfully complete the education program. In this regard, the role of mentors is crucial throughout the study period.

## GENERAL OBJECTIVES

**I. To facilitate access to high value-added jobs for migrants with higher education degrees from their home countries.**

Homologation and scholarships for pursuing complementary education make it possible for society to harness the potential and human capital of these individuals.

**II. To promote the diversity of racialized and culturally different profiles within companies and administrations. Aiming for diversity be an asset for these organizations and at the same time, helping to breakdown sole associations of these profiles with low valued jobs.**



"I arrived in Barcelona just after graduating in Journalism," says Gabriela. She came to meet her mother and sister, who were forced to leave Colombia to seek political asylum due to serious violence and threats. "I wanted to continue studying, but reality changed my perspective on the future," she recalls, mentioning that she was in an irregular administrative situation, without a job, and without any guarantees for anything.

Looking for organizations that support newly arrived migrant people to start building a network in the city, she found the BarcelonActua Foundation. "It's a welcoming place, where if you want to build, they offer you a base," Gabriela emphasizes. For months, she was part of the LandingWomen program and participated in its weekly activities to continue creating a support network that would allow her to access new opportunities. "Until they told me about the Migrant Up program," she explains with the characteristic smile that defines her, admitting that she was greatly encouraged to apply.

"For a moment, I forgot I was a journalist," she remarks, and she assures that "you lose your identity" when you live in an irregular situation and are forced into precariousness to survive. When she arrived, her only option was to work illegally, with workdays of more than 13 hours without rest, under threats from bosses, sexual assaults, and all this without any guarantee of being paid at the end of the month. When she learned about Migrant Up, a program that provides information and advice for the validation of titles, and grants scholarships for studies that allow migrants

to supplement their education, she knew it was just what she needed. "I had put aside the idea of studying a long time ago."

“

**Being able to study again made me feel like a person again, like I hadn't lost everything**

”

"I applied for the scholarship and told them my story to show them who I am and what my experience is," she says confidently. And on July 26th, the program coordinator informed her that she had been awarded the scholarship and additional support to pursue an international master's degree. "Being able to study again made me feel like a person again, like I hadn't lost everything," she confesses.

Since October, Gabriela has been studying a Master's in International Cooperation, accompanied by psycho-emotional support and personalized monitoring through her mentor and BAC volunteer, Katherin, who has experience in the same field. "And in less than a year, I'll have a master's degree and I'll be able to have the profession I want," Gabriela says with satisfaction.

"Education can transform lives," Gabriela admits, and she is clear that programs like Migrant Up allow everyone to choose their path on equal terms and prevent the obstacles of the system from making us lose ourselves or forget who we are and what our dreams are.



## 06. Volunteering

## VOLUNTEERS IN GROUP ACTIVITIES



*"I volunteer at BAC because I feel I can help by giving love, knowledge, and my time. What I like most about the breakfasts is the one-on-one relationship. I love talking about any topic that comes up, listening to different opinions, and sharing smiles and knowing looks... In general, the affection that is generated, both with the guests and among the volunteers."*

Gemma Bernat, Coordinator at the Breakfast gatherings in the Raval

*"The Spanish classes, in addition to being a place to learn the language, it's also a place where we share concerns and support students with their immediate needs. Seeing them gradually improve their situation, learning from them, and sharing dreams gives me great satisfaction and value to the task of volunteering."*

Belén Montoya, Coordinator of Linguistic Immersion



*"Volunteering of Wheels is a link that may seem less important but is essential to ensure that food donations reach the shelters. At the same time, it allows me to connect with young people at the BACstations and to attend the parties and events they organize, which is what I enjoy the most."*

Montse Felip, volunteer with Solidarity Wheels



## VOLUNTEERS FOR INDIVIDUAL SUPPORT



*"When I started volunteering at BACstation Vallcarca and as a mentor, I thought I could teach and share, but I never imagined all would receive and learn. Every time I go to the BACstation, I come out full of positive energy and love. I am from Argentina, and here I have found a second family that has helped me through difficult times. I feel very fortunate to have been able to interact with the young people in the house and to have been a reference for some of them."*

Francisco Marino, mentor and BACstation Vallcarca volunteer

*"Volunteering has allowed me to connect with an incredible woman, who has made me aware of the reality faced by other people when migrating. And what I like most are all the lessons and mutual enrichment we experience every day in the process, and the fact that accompanying someone to complete their studies benefits the community and society in general, as through their knowledge, they will become agents for positive change in their environment."*

Katherin Upegui, Migrant Up mentor



*"What I like most about being a school support volunteer is seeing the satisfaction of the families and children I accompany at the end of the course, thanks to the good results they achieve. It is very gratifying to support something as important as studies for families with more limited resources."*

Glòria Pallejà, Menuts school support volunteer



## EXPERT VOLUNTEERS

*"I am a volunteer in the psycho-emotional field because I believe in the need to offer a space of trust where everyone can express themselves. And what I like most is to see the change towards emotional openness and listening, and the projection and responsibility towards an optimal and healthy future."*

Maite Grande, GRAAS Gestalt therapist

*"Being able to share my experience and knowledge with love, trust, and respect helps women develop their skills and knowledge, as well as their confidence in various areas of their lives. What I like most is seeing how they learn to know themselves and how I enrich myself in values through shared experiences."*

Ainhoa Ventura, Human Resources expert

*"What I like most about being a volunteer is the interest and commitment shown by the management and technical team and the volunteers in training, who help change essentialist views; a task where people are accompanied as holders of rights. At the same time, is also a very good opportunity to exchange ideas with people working directly with migrants."*

Karlos Castilla, Human Rights expert

## EDUCATIONAL INSTITUTIONS

*"I asked myself if the inequality they told us about really existed in our society, and also what it was really like to live with this discrimination because from my privileged position, I couldn't imagine it. And after going to BarcelonActua, I was able to understand that there are excluded people everywhere, and I realized that my prejudices were wrong."*

Martina Roig, ESADE student

## GIVE & TAKE

*"Involving myself as a volunteer also allows me to contribute my bit. It gives me satisfaction to be able to accompany other people, listen to their stories, and make them feel heard. Talking, laughing, and even giving advice... Everyday, volunteering teaches me to be a better person."*

Nancy Jiménez, woman accompanied by the Landing program and a Supper gatherings volunteer

*"When I received the U-BAC scholarship I got to know people who voluntarily helped me through difficult times. And I thought maybe I can also give my support other people. accompanying to helps create an environment of mutual aid, of acceptance regardless of origin, economic situation, skin color... It is an exercise in social awareness."*

Ikai Qiu, U-BAC Scholarship student and Migrant Up mentor

## CORPORATE VOLUNTEERING

Through enriching volunteering experiences organized ad hoc for companies, our goal is to impact thoughts and attitudes. The people accompanied by BAC, participants in corporate volunteering, are the ones who raise awareness and make visible, situations of exclusion, discrimination, and institutional racism that they experience on a daily basis.

At the same time, corporate volunteering offers new social and professional horizons to people at risk of exclusion through socialization and the bond created with volunteer workers.

In 2023, we started a new activity: awareness-raising talks in companies on topics such as diversity, inclusion, and migration, through first-person testimonies from people accompanied by our programs, who bring realities closer and breakdown prejudices.

274  
people  
accompanied

235  
volunteers

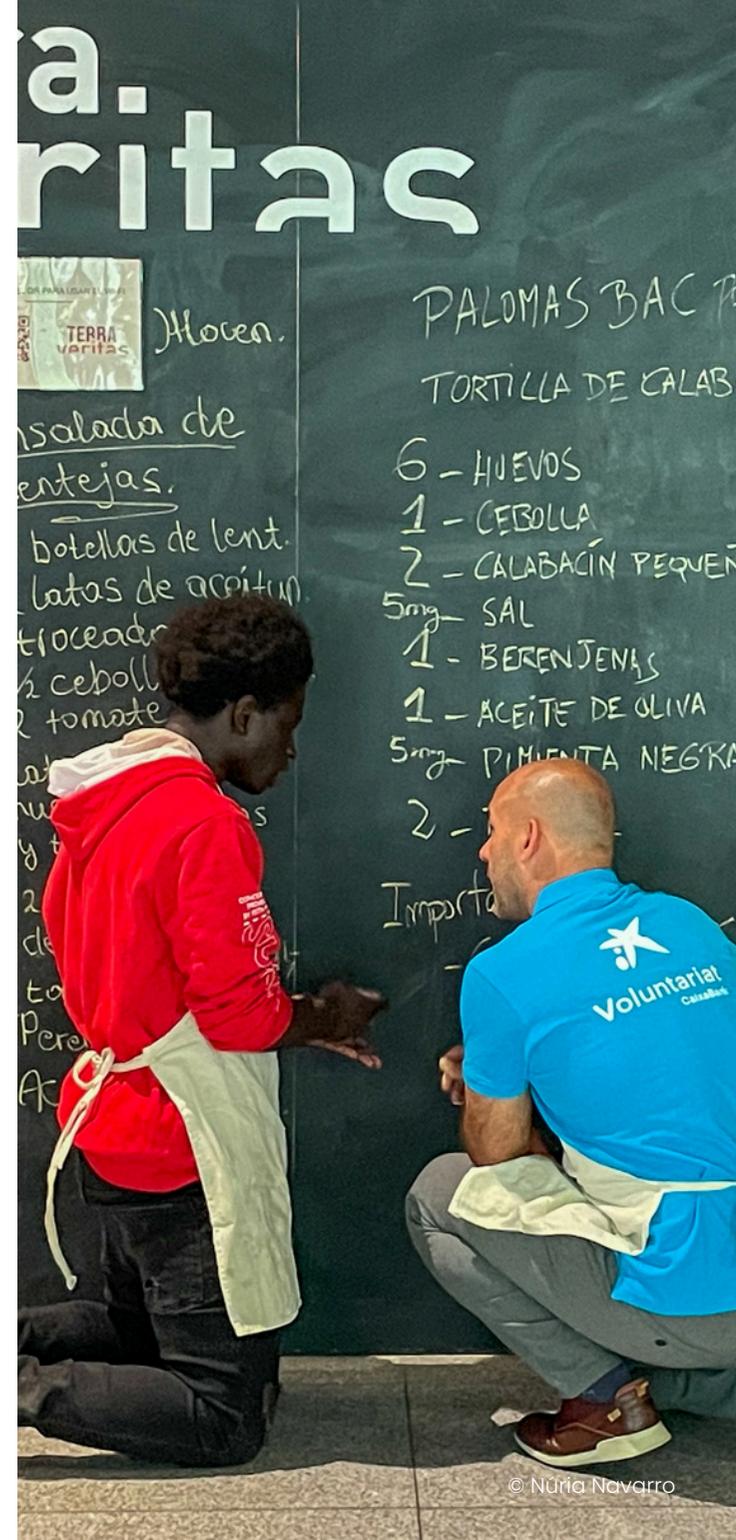
14  
committed  
companies

”

*"I have been a volunteer at BarcelonaActua for 3 years and I'm aware of all that BAC contributes to society, so I proposed a corporate volunteering activity to my company (Baker McKenzie). It was a way to bring my coworkers closer to realities that often seem very distant and help debunk stereotypes and prejudices through experience.*

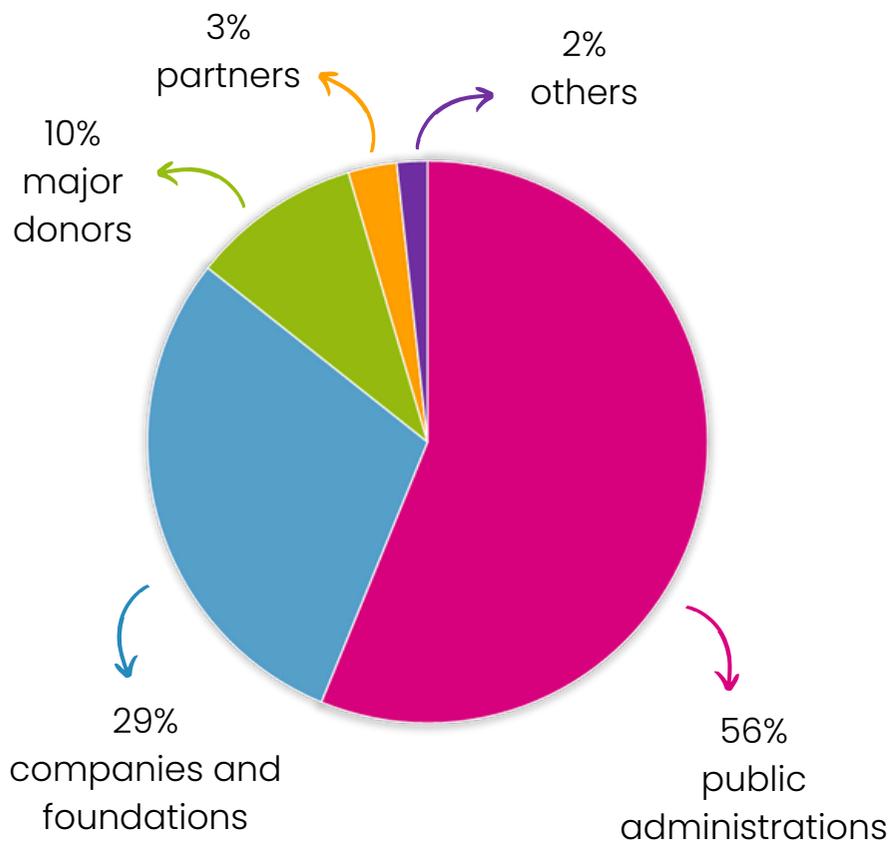
*And I really liked the experience. It was very well received among my colleagues, and everyone left with a very good feeling. We often don't have the time or the initiative to do volunteering on our own, but we feel comfortable doing it and get to know realities, which are different from our own. That's why being able to do it at work is really worthwhile."*

Pablo Fernández, BAC volunteer and corporate volunteer with Baker Mckenzie

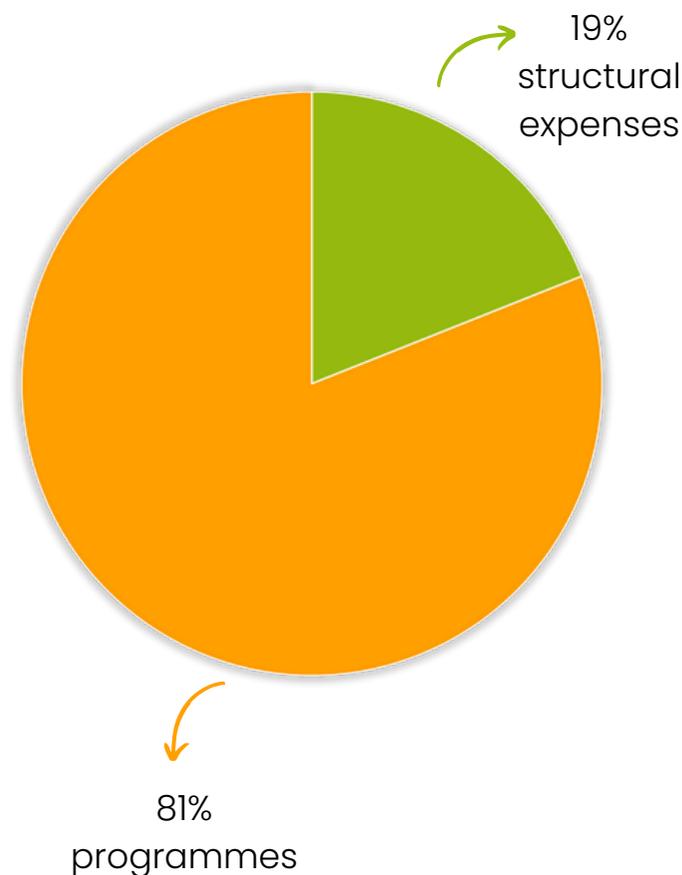


# 07. Financial statements

**INCOME**  
**899.704€**



**EXPENSES**  
**976.300€**



Capital: 530.000€  
 Surpluses from previous years: 25.368€  
 Surplus for the year 2022: (78.659€)  
 Financial equity as of December 31, 2023: 476.708€

Audited accounts (summary sheet on the next page)

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## INFORME DE AUDITORÍA DE CUENTAS ANUALES ABREVIADAS EMITIDO POR UN AUDITOR INDEPENDIENTE

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Al patronato de la "FUNDACIÓ BARCELONACTUA"

### Opinión

Hemos auditado las cuentas anuales abreviadas de **FUNDACIÓ BARCELONACTUA** (la Fundación) que comprenden el balance abreviado a 31 de diciembre de 2022, la cuenta de pérdidas y ganancias abreviada y la memoria abreviada correspondientes al ejercicio terminado en dicha fecha.

En nuestra opinión, las cuentas anuales abreviadas adjuntas expresan, en todos los aspectos significativos, la imagen fiel del patrimonio y de la situación financiera de la Fundación a 31 de diciembre de 2022, así como de sus resultados correspondientes al ejercicio terminado en dicha fecha, de conformidad con el marco normativo de información financiera que resulta de aplicación (que se identifica en la nota 02 de la memoria) y, en particular, con los principios y criterios contables contenidos en el mismo.

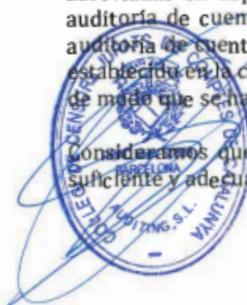
### Fundamento de la opinión

Hemos llevado a cabo nuestra auditoría de conformidad con la normativa reguladora de la actividad de auditoría de cuentas vigente en España. Nuestras responsabilidades de acuerdo con dichas normas se describen más adelante en la sección Responsabilidades del auditor en relación con la auditoría de las cuentas anuales abreviadas de nuestro informe.

Somos independientes de la fundación de conformidad con los requerimientos de ética, incluidos los de independencia, aplicables a nuestra auditoría de las cuentas anuales abreviadas en España según lo exigido por la normativa reguladora de la actividad de auditoría de cuentas. En este sentido, no hemos prestado servicios distintos a los de la auditoría de cuentas ni han concurrido situaciones o circunstancias que, de acuerdo con lo establecido en la citada normativa reguladora, hayan afectado a la necesaria independencia de modo que se haya visto comprometida.

Consideramos que la evidencia de auditoría que hemos obtenido proporciona una base suficiente y adecuada para nuestra opinión.

Inscrito en el Registro Mercantil de Barcelona Tomo 10903 Libro 9982 Folio 69 Hoja 138320 Inscripción 1, CIF: B36066645



## 08. News & Media



[BarcelonActua Press Room](#)



**L'independent**  
de Gràcia



LA VANGUARDIA





### For more information

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 Fundació BarcelonActua